

Hardware bases
throughout the
UK and Eire



On-site IT Hardware Maintenance

On-Site Hardware Maintenance & Operating System Support

Third Party Maintenance from Next Solution offers peace of mind, combined with extremely competitive pricing. We ensure that the business-critical hardware supporting your organisation is protected 24/7 and can provide maintenance for new or existing contracts.

Service Levels with savings of up to 40%

As an independent provider, our first-class maintenance service offers the same high level of engineer service offered by manufacturers - at a fraction of the cost. Up to 24-7 support with varying onsite response levels and guaranteed fix options are available, protecting your existing Service Level Agreements and offering real cost savings of up to 40% against manufacturer maintenance for IBM, Sun, HP and Dell.

Prompt and efficient Hardware Maintenance Support

The Next Solution technical support office is based in the Midlands and is reinforced with a team of hardware bases throughout the UK and Ireland. The Next Solution engineering team has the experience to diagnose and deal with a wide range of technical problems and carry a full spares inventory. Their main objective is to respond and fix a call first time, every time. They are experts in servicing business critical systems anytime, 24 hours a day, 7 days a week.

Our maintenance services include:

- UK and Ireland wide coverage
- Server support, networking and communications devices and storage solutions
- Guaranteed on site response and fixes with service level agreements
- Access to large spares facility
- Access to skilled field based engineers
- 24/7, UK based, call logging facility
- Remote and onsite troubleshooting
- Operating Systems support

Our commitment to delivering the highest standards in maintenance support - backed by competitive pricing is always assured.

“ Our first-class third party maintenance service offers savings of up to 40% against direct manufacturer maintenance. ”

Next Solution has the ability - and the experience - to support products from the following:



xSeries
Netfinity
iSeries
pSeries

Total Storage
Printers
PCs/Laptops



invent

DEC Alpha
HP9000
Proliant Servers
Storage Works

Printers
Network Devices
PCs/Laptops



Enterprise
Sparc
Ultra
Fire
StorageTek



Poweredge
Powervault
PCs/Laptops
EMC Storage

+ OKI, Brother, Epson, Tally, Lexmark Printers, laptops, PCs & network devices